27996

40 Channel 2.4 GHz Call Waiting Caller ID Cordless Dual Handset Telephone/Answering System User's Guide

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Model 27996
00005766 (Rev. 0 Dom E)
05-25
Printed in China

THOMSON

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Indianapolis, IN 46290
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Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1)This device may not cause harmful interference; and (2)This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Licensing

Licensed under US Patent 6,427,009

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

US Number is located on the cabinet bottom
REN number is located on the cabinet bottom

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

	CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN	
THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

Introduction

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Your cordless telephone/answering system with Caller ID and Call Waiting is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone/answering system, we suggest that you take a few minutes right now to read through this instruction manual. This telephone is a multifunction product for use with the Call Waiting and Caller ID services available from your local telephone company. Your Caller ID Call Waiting phone allows you to:

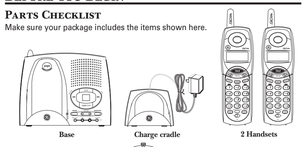
- View the name and telephone number of a caller (Call Waiting Caller ID).
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you are on the other line or when you were away.
- Screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone. Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Begin

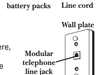
Parts Checklist

Make sure your package includes the items shown here.



Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

Important Installation Information

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

Installing the Phone

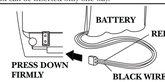
Your cordless telephone/answering system should be placed on a level surface such as a desk or table top, or you can mount it on a wall.

Installing the Handset Battery

NOTE: You must connect the handset battery before use.

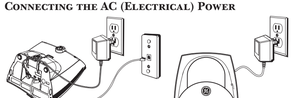
1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
2. Locate the battery compartment on the back of the handset.
3. Plug the battery pack cord into the jack inside the compartment.

NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment. To ensure proper battery installation, the connector is keyed and can be inserted only one way.



4. Insert the battery pack.
5. Close the battery compartment by pushing the door up until it snaps into place.
6. Place the handset in the charging cradle.

Connecting the AC (Electrical) Power



Plug the power adaptor cord into the power jack on the bottom of the base and the other end into an electrical outlet. Plug the charge cradle into an electrical outlet. The in use/charge indicator (on the base and charge cradle) turns on to indicate the battery is charging when the handset is on the cradle.

Allow the phones to charge for 16 hours prior to first use. If you don't properly charge the phones, battery performance is compromised.

CAUTION: Use only the ATLINKS USA, Inc. power adaptor 5-2512 (black) power adaptor that came with this unit. Using other power adaptors may damage the unit.

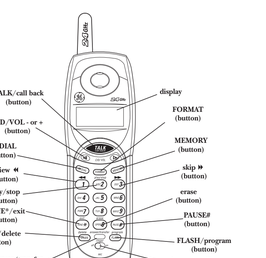
Connecting the Telephone Line

1. Plug one end of the telephone line cord into the jack on the bottom of the base called TEL LINE and the other end into your home's modular phone jack.
2. Set the ringer switch (on the handset) to **ON**, and place the handset in the cradle on the base.

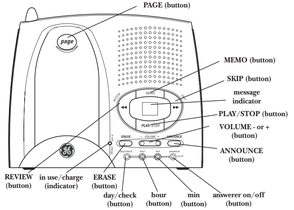
Wall Mounting

If you want to mount the phone on a wall, slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

Handset Layout



Base Layout



Telephone Setup

Registration

You **MUST** register both handsets before use.

a) 1st handset - The 1st handset being charged on the main base station will automatically register after 16 hours of charging.

b) 2nd handset - After the 2nd handset has charged for 16 hours, place it on the main base station for 20 seconds, it will then automatically register.

NOTE: In case of a power failure lasting more than 5 minutes, you must put both handsets on the main base cradle for 20 seconds to re-register.

Programmable Menus

There are five programmable menus available: Language, Local Area Code, Ringer Tone, Tone/Pulse and Factory Default. When you program these settings, make sure the phone is **OFF** (not in talk mode). Pressing the TONE*/exit button will remove you from the menu selection process without changing the feature you are in.

Display Language

1. Press the FLASH/program button until *1ENG 2FRA 3ESP* shows in the display.
2. Use the CID/VOL (left or right arrow) button or the handset number pad to select 1 (English), 2 (French), or 3 (Spanish). The default setting is *"1ENG."*
3. Press the FLASH/program button to confirm and to advance to the next menu feature.

Local Area Code

If you enter your local 3-digit area code in the area code menu, your local area code does not display on the Caller ID (CID) list. Instead, you only see the local 7-digit number. Calls received from outside your local area code will display the full 10-digit number.

1. Press the FLASH/program button until *AREA CODE - - -* shows in the display. The default setting is *"- - -"*.
2. Use the handset number pad to enter your 3-digit area code.

NOTE: If you make a mistake, press the CHAN/delete button to erase the incorrect area code and repeat step 2.

3. Press the FLASH/program button to confirm and to advance to the next menu feature.

Ringer Tone

1. Press the FLASH/program button until *RINGER TONE* shows in the display.
2. Use the CID/VOL (left or right arrow) button or the handset number pad (1-3) to enter your selection from Ringer Tone 1, 2, or 3. The default setting is *"RINGER TONE 1"*.
3. Press the FLASH/program button to confirm and to advance to the next menu feature.

Tone/Pulse

1. Press the FLASH/program button until *1 TONE 2 PULSE* shows in the display.
2. Use the CID/VOL (left or right arrow) button or the handset number pad to enter your selection. The default setting is *"1 TONE"*.
3. Press the FLASH/program button to confirm and to advance to the next menu feature.

NOTE: This setting should be changed on both handsets.

Factory Default

This feature allows you to restore the unit's original features.

1. Press the FLASH/program button until *DEFAULT* shows in the display.
2. Use the CID/VOL (left or right arrow) button to scroll to YES. The default setting is *"NO."*
3. Press FLASH/program to confirm. You will hear a confirmation tone.

Cordless Phone Basics

Making a Call

1. Press the TALK/call back button and dial the desired number.

-OR-

To perform preview dial, dial the number first then press the TALK/call back button.

2. To hang up, press the TALK/call back button or place the handset in the cradle.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

NOTE: You can only use one handset at a time and there are no conference or intercom features for this unit.

Receiving a Call

1. To answer a call press the TALK/call back button on the handset before you begin speaking.
2. To hang up, press the TALK/call back button or place the handset in the cradle.

Call Transfer

During an external call, you may transfer the call to another handset.

1. Press the answer/transfer button on originating handset. *TRANSFERRING* shows in the display. Both handsets will be paged.
2. Press the answer/transfer or TALK/call back button on the receiving handset to answer the call.

NOTE: To cancel the call transfer, you may press the TONE*/exit or the answer/transfer button on the originating handset.

Redial

Press the REDIAL button to quickly dial the last number you called (up to 32 digits).

If you get a busy signal, and want to keep dialing the number, press redial to dial the number again.

In Use Indicator

When the in use/charge indicator on the base is lit, the handset is either in use or charging. The in use/charge indicator on the base flashes when you receive a call.

Flash

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect the waiting call, press the FLASH/program button on the handset and your original call is put on hold. You may switch back and forth between the two calls by pressing the FLASH/program button.

TIP: Do not use the TALK/call back button to activate custom calling services such as call waiting, or you'll hang up the phone.

Volume

When the phone is **ON**, press the CID/VOL (left or right arrow) on the handset to adjust the volume of the handset's earpiece. There are four settings. Press the right arrow to increase the volume and left arrow to decrease the volume. You will see the volume setting on the handset display. VOL 4 is the maximum and VOL 1 is the minimum.

Channel Button

While talking on the phone, you might need to manually change the channel in order to reduce static caused by appliances, such as baby monitors, garage door openers, microwave ovens, or other cordless phones. Press and release the CHAN/delete button to move to the next clear channel.

Temporary Tone

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touchtone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your bank account number. Temporarily switching to touchtone mode allows you to send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the TONE*/exit button on the handset to temporarily change from pulse dialing to tone dialing.
3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

Exit

Press the TONE*/exit button to cancel any command you initiated.

Ringer Switch

The RINGER switch must be ON for the handset to ring during incoming calls.

Paging the Handset

This feature helps to locate a misplaced handset.

Press the page button on the base. The handset will beep for about two minutes or until you press TALK/call back on the handset or press the page button on the base.

NOTE: You can still page the handset if the ringer is turned off. If the battery is dead, the Paging feature will not work.

Caller ID Features

Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID information for a Call Waiting call, you must subscribe to the combined Caller ID Call Waiting service. The unit can store up to 40 calls for later review.

When your telephone rings, and you are subscribed to Caller ID Call Waiting service, you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting Call on the line, and Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time.



Receiving and Storing Calls

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

VERY IMPORTANT: The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

When the phone's memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

Reviewing Caller ID Records

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Make sure the phone is **OFF** (not in TALK mode).
- Press the CID/VOL (left arrow) button to scroll through the call records from the most recent to the oldest.
- Press the CID/VOL (right arrow) button to scroll through the call records from the oldest to the newest.

Deleting the Current Record

1. When the Caller ID record shows in the display, press and release the CHAN/delete button. The display shows *DELETE CALL ID?*
2. Press CHAN/delete button again to confirm. You will hear a confirmation tone, the display shows *DELETED*, then the next Caller ID record appears in the display.

Deleting All Records

1. Press the CID/VOL (left or right arrow) button until a Caller ID record is displayed.
2. Press and hold CHAN/delete until unit beeps. The display shows *DELETE ALL?*
3. Press CHAN/delete again to erase all records. You will hear a confirmation tone, and the display shows *NO CALLS.*

Storing Caller ID Records in Memory

NOTE: Caller ID record should be in correct format for dialing as record cannot be changed once it is stored in memory location.

1. Press the CID/VOL (left or right arrow) button until the desired Caller ID record is displayed.
2. Press the MEMORY button.
3. Press a number (0-9) to store the dialed number in that memory location. You will hear a confirmation tone. Example, press the number 1 key to store the record in memory location 1.

To Replace an Old Memory with a New Caller ID Record:

1. Repeat steps 1 through 3 in Transferring Caller ID Records to Memory. After entering the memory location, *REPLACE MEMO?* shows in the display.
2. Press the MEMORY button again, and the new Caller ID record replaces the old memory in that location. You will hear a confirmation tone.

Dialing a Caller ID Number

1. Make sure the phone is **OFF** (not in TALK mode).
2. Use the CID/VOL (left or right arrow) button to display the desired Caller ID record.
3. Press the TALK/call back button to dial the number.

Changing the Number Format

The FORMAT button lets you change the format of the displayed number. The available formats are as follows.

7-digit 7-digit telephone number.

10-digit 3-digit area code + 7-digit telephone number.

11-digit long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the CID/VOL (left or right arrow) button to scroll to the number you want to call back.
2. If the number does not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits shows in the display.
3. Press the TALK/call back button.

Memory

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in memory.

Storing a Name and Number in Memory

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the MEMORY button.
3. Press a number (0-9) to store the dialed number in that memory location. If the memory location is occupied, the memory location and stored name and number appear on the screen.

NOTE: If the memory location is empty, *"EMPTY"* appears in the display.

4. Press the MEMORY button again. The display shows *ENTER NAME.*

NOTE: If you don't want to enter the name, skip step 5.

5. Use the handset number keypad to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L, and wait for 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.
6. Press the MEMORY button again to save the name. The display shows *ENTER NUMBER.*
7. Use the handset number keypad to enter the telephone number (up to 24 digits, including pauses) and press the MEMORY button again to save the number. The unit beeps to confirm.
8. To enter another name and number in a different memory location, return to step 1 and repeat the process.

Storing a Redial Number

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the REDIAL button.
3. Press the MEMORY button to store the number. You will hear a confirmation tone.

To Replace an Old Memory with a New Redial Number

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the REDIAL button.
3. Press the MEMORY button, and *REPLACE MEMO?* shows in the display.
4. Press the MEMORY button to replace the old memory with the new redial number. You will hear a confirmation tone.

Changing a Stored Number

1. Repeat steps 1 through 7 in Storing a Name and Number in Memory. *REPLACE MEMO?* shows in the display.
2. Press the MEMORY button to store the number. You will hear a confirmation tone.

Dialing a Stored Number

1. Make sure the phone is **ON** by pressing the TALK/call back button.
2. Press the MEMORY button.
3. Press the number (0-9) for the desired memory location. The number dials automatically.

OR

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the MEMORY button.
3. Use the CID/VOL (left or right arrow) button to scroll through the numbers stored in memory until the desired number is shown.
4. Press TALK/call back. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as using a calling card for a frequently called long distance number. You simply dial each part of the number sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	*Memory Location*
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON** by pressing the TALK/call back button.
2. Press the MEMORY button and then press the 7 key.
3. When you hear the access tone, press MEMORY again and then press the 8 key.
4. At the next access tone, press MEMORY and then the 9 key.

TIP: Wait for the access tones before pressing the MEMORY button, or your call might not go through.

Inserting a Pause in the Dialing Sequence

Press the PAUSE# button once to insert a delay in the dialing sequence of a stored telephone number. A pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a P . Each pause counts as 1 digit in the dialing sequence. If you need a longer pause, press the PAUSE# button twice.

Reviewing and Deleting Stored Numbers

1. Press the MEMORY button.
2. Use the CID/VOL (left or right arrow) button to scroll to the desired memory location or press the desired memory location (0-9).
3. While the entry is displayed, press the CHAN/delete button to delete the entry. The display shows *DELETE?*.
4. Press CHAN/delete again to confirm. The display shows *DELETED*. You will hear a confirmation tone.

Answering System Setup

This section shows you how to set up your answering system to record incoming calls. Before you begin the setup, you must turn on the answering system.

- Press the answerer on/off button to turn the answering system on and off. The MESSAGES indicator lights when the answering system is on. The indicator alternately flashes between CL (clock) and 0, indicating day/time programming is needed and 0 messages are stored.

NOTE: The answering system displays "- -" when it is off.

Setting the Voice Prompt Language

The default voice prompt language is English.

To change the answering system's voice prompt language, press and hold the skip button for two seconds. The unit announces *"SELECCIONADO ESPANOL"* (Spanish selected).

NOTE: To change to "English," press and hold the skip button again for 2 seconds.

NOTE: In remote access mode, the system follows the selected language. The voice prompt language cannot be switched remotely.

Voice Time/Day Stamp

1. Press and hold the day/check button to set the day of the week and then release.
2. Press the hour button to set the hour (a.m. or p.m.).
3. Press the min button to set the minutes. When you press and hold the min button, the time advances in 5-minute intervals.
4. Press and release the day/check button to review the day and time settings.

Speaker Volume

Use the VOLUME (+ or -) buttons to adjust speaker volume to a comfortable level. Press VOLUME (+) to increase the volume and VOLUME (-) to decrease the volume. L8 is the maximum and L1 is the minimum level.

Voice Instructions

If you need additional assistance, press the review (left arrow) button when you plug in the answering system and follow the voice instructions.

Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the mic (microphone) opening to eliminate as much background noise as possible.

1. Press and hold the announce button. Hold the button down until you finish the announcement.
2. Begin speaking after you hear the beep. You have up to two minutes of recording time.
3. Release the button when you finish your announcement.

If you choose not to record an outgoing announcement, a default announcement is played instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you hear the beep.

Sample Outgoing Announcement

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

Reviewing the Announcement

- Press and release the announce button to review your outgoing announcement.

Ring Select

Set the RING SELECT switch on the back of the unit to choose the number of times you want the phone to ring before the system answers the call. You may choose 3 rings or 5 rings.

Answering System Operation

This section explains the buttons and features of the answering system.

Messages Indicator

The MESSAGES indicator shows you how many messages you have. It blinks if there are new messages. The answerer on/off button must be ON in order for the MESSAGES indicator to work.

Screening Calls from the Base

You may screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and press TALK/call back to speak to the caller. The answering system automatically stops recording when you activate the handset or pick up an extension phone.

TIP: Make sure the volume on the base is set loud enough for you to hear your incoming calls.

Message Playback

The messages indicator lets you know when you have messages. To play messages, press the PLAY/STOP button.

While a message is playing, you can do the following:

- Press the PLAY/STOP button to stop the message playback.
- Press and release the REVIEW button to restart the current message; continue to press and release the REVIEW button to go to previous messages.
- Press and release the SKIP button to go to the next message.
- Press the VOLUME (+ or -) button to adjust the playback volume.

Erasing Messages

You may erase messages three ways:

- To erase a single message, press the play/stop button on the base, and press and release the erase button on the base to erase the message currently playing.
- To erase all reviewed messages, press and hold the erase button on the base until the unit beeps.
- To erase a message using the handset:
  1. Press answer/transfer button on the handset.
  2. Press the PLAY./STOP button (2 key). on the handset.
  3. Press the erase button on the handset to erase a message during playback.

NOTE: Erased messages cannot be restored. Be careful when pressing the erase button because if the next unheard message has started to play, it will also be erased.

Leaving a Memo

Use the memo feature to leave a message.

1. Press and hold the memo button. Hold the button down until you finish recording the message.
2. Begin speaking after you hear the beep.
3. Release the memo button when you are finished.

Remote Access

This section explains two types of remote access: using the handset to access the answering system and accessing the answering system from another phone.

The handset contains integrated buttons that enable you access the answering machine with the handset.

You can also access your answering system from any phone that is tone-dial compatible by entering a 3-digit security code after you hear the outgoing announcement. The following voice menu system guides you through all of the procedures.

Voice Menu System

To	*Press this Button*
Review message	1
Play back message	2
Stop message play back	2
Erase message	0 (during message playback)
Skip message	3
Turn off/on answering system	4
Review voice menu options	7

Using the Handset

Press the answer/transfer button to access the answering system from the cordless handset.

After you access the answering system, use the marked handset keys just as if you were pressing the corresponding buttons on the base (see "Answering System Operation."). The functions are listed on the handset above each number. For example, to play messages:

1. Press the answer/transfer button. The display shows *ANSWERER REMOTE*.
2. Press the play/stop button (2 key) or follow the Voice Menu System.
3. When you are finished listening to your messages, press answer/transfer again.

Screening Calls from the Handset

Use the handset to screen calls even when you can't hear the answering system.

When the answering system picks up the line:

1. Press the answer/transfer button to access the answering system.
2. Listen as the caller leaves a message.
3. Press the TALK/call back button to speak to the person or press answer/transfer to stop screening the call.

Memory Full

When the answering system's memory is full, the system answers after 10 rings, beeps and waits for you to enter the 3-digit security code. If you don't enter the security code within 10 seconds after the unit beeps, the phone hangs up. You should erase some messages so the answering system can record new messages..

NOTE: The unit also answers after the 10th ring if it is turned off. To access the answering system, enter your 3-digit security code after you hear the beep.

Accessing the Answering System from Another Location

You can access your answering system from a touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

1. Dial the phone number for the answering system.
2. When the answering systems answers, allow the outgoing message to play to the end, listen for the tone, and then enter your security code.
3. Follow the voice menu to use the answering system remote functions.

The remote feature enables you to perform the previously listed Voice Menu System functions:

TIP: You can bypass the outgoing announcement by pressing any numbered key on the keypad while the announcement is playing. Then, you can enter your security code to access the answering system.

Changing the Security Code

The default security code for accessing the answerer from another location is 1 2 3. You must use the handset to change the security code. With the phone off, follow these steps:

1. Press answer/transfer button.
2. Press TONE*/exit.
3. Enter the three numbers to be used as the new security code.
4. Press TONE*/exit again.
5. You will hear the new security code being repeated to confirm the change.

Headset and Belt Clip Operation

Connecting an Optional Headset to the Handset

For Hands Free Operation:

1. Connect the headset to the HEADSET jack on the side of the handset. The handset receiver and microphone are disabled when the headset is connected.
2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately two to three inches from your mouth.
3. Press the TALK/call back button to answer a call or make calls using the headset.
4. To return to normal operation, unplug the headset from the jack.

Connecting the Belt Clip

To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset. Snap the ends of the belt clip into place.

Changing the Battery

Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
3. Insert the new battery pack and connect the battery plug to the jack inside the handset battery compartment.
4. Put the battery compartment door back on.
5. Place handset in the base to charge.
6. Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

CAUTION: To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.



NOTE: The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the unit and other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.

Handset Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 7 seconds	Low battery warning

Display and Caller ID Messages

The following indicators show the status of a message or of the unit.

ANSWERER REMOTE	Indicates the answering machine is being accessed remotely.
BLOCKED CALL	The person is calling from a number that has been blocked from transmission.
BLOCKED NAME	The persons name is blocked from transmission.
BLOCKED NUMBER	The person is calling from a number that has been blocked from transmission.
CALL WAITING	Indicates a call is waiting on the line.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase a Caller ID record.
DELETED	Prompt confirming the Caller ID record is erased.
EMPTY	Indicates a memory location is vacant.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
ENTER NUMBER	Prompt telling you to enter the telephone number for one of the 10 memory locations.
INCOMPLETE DATA	Caller information has been interrupted during transmission or the telephone line is excessively noisy.
LOW BATTERY	Indicates the battery needs to be charged.
NEW	Indicates call or calls have not been reviewed.
NO CALLS	Indicates no calls have been received.
NO DATA	No Caller ID information was received.
PAGING	The PAGE button has been pressed on the base.
PRESS TALK KEY	Indicates the CID number is a Direct Dial Number (DDN) and cannot be formatted.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
TRANSFERRING	The handset is transferring a call or receiving notice to accept a transferred call.
UNKNOWN NAME/ CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent.

Answering System Display Messages

The following indicators show the status of the answering machine.

- -	Answerer off.
0-59	Total number of messages.
An (blinking)	Currently answering a call.
CL (blinking)	The voice time/day stamp needs set.
F (blinking)	Memory is full.
LA (Line Access)	External line remote answerer.
Six bars (blinking)	Recording a memo or announcement.

Troubleshooting Guide

Cordless Phone Solutions

No dial tone

- Check installation:

  Make sure the base power cord is connected to a working electrical outlet.

  Make sure the telephone line cord is connected to the base unit and the wall phone jack.
- Connect another phone to the same modular jack; if the second phone doesn't work, the problem might be with your wiring or local service.
- The handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 16 hours).
- Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the TALK/call back button? Did the charge/in use indicator come on? The battery may need to be charged.
- Place the handset in the base for at least 20 seconds.

Handset does not ring

- Make sure the RINGER switch on the handset is turned ON.
- Move closer to the base. The handset may be out of range.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for a dial tone.

You experience static, noise, or fading in and out

- Change channels.
- Move closer to base. The handset might be out of range.
- Relocate the base. Make sure base is not plugged into an electrical outlet with another household appliance.
- Charge the battery.

Unit beeps

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
- Clean the charging contacts on handset and base with a soft cloth.
- See solutions for "No dial tone."
- Replace the battery.

Memory Dialing doesn't work

- Make sure you programmed the memory location keys correctly.
- Did you follow proper dialing sequence?

Phone dials in pulse with tone service

- Make sure phone is in tone dialing mode.

Phone won't dial out with pulse service

- Make sure phone is in pulse dialing mode.

Caller ID Solutions

No Display

- The battery must be fully charged. Try replacing the battery.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the wall and plug it in again.
- You must be subscribed to Caller ID service from your local telephone company in order to receive Caller ID records.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

Answering System Solutions

Can't hear messages, beep, etc.

- Adjust the speaker volume.

Time/Day setting stuck at 12 a.m Mon.

- Set the time clock.

Answers on 10th ring

- Make sure answering system is turned on.
- The phone's memory may be full.

Incoming messages are incomplete

- Was an extension phone picked up?
- The phone's memory is full.
- You accidentally pressed the play/stop button during playback and stopped the message.

Won't respond to remote commands

- You must use a tone-dial phone for remote access.
- You must enter the correct security code.
- Did the unit hang up? If you take no action for a period of time, the system automatically hangs up.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.
- Microwave oven is using the same frequency.

Service

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the guide for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

Limited Warranty

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.

  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

  ATLINKS USA, Inc.
  c/o Thomson Inc.
  11721 B Alameda Ave.
  Socorro, Texas 79927
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by ATLINKS USA, Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty.
- Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. ATLINKS USA, Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

Accessory Information

DESCRIPTION	MODEL NO.
	BLACK
AC Power adaptor	5-2512
Belt Clip	5-2657
Headset	5-2425
Handset Replacement Battery	5-2459

To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-338-0376.

A shipping and handling fee will be charged upon ordering.
We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent.
Items are subject to availability.
*Prices are subject to change without notice.